

CENTRAL REMEDIAL CLINIC (CRC)

CCTV Privacy Notice

By entering a CRC property or premises, you acknowledge that your images shall be processed by the CCTV system of Netwatch. This Privacy Notice gives you some helpful information about what CCTV images we collect, why we collect, who we share the images with and why we share the images, how long we keep the data and your rights.

1. Netwatch Ireland Limited provide monitoring and installation of intruder alarm and CCTV security equipment to the CRC and are located at:
 - Curam House, Athy Road Carlow
 - Strawhall, Carlow
2. Netwatch operate Closed Circuit Television Systems (“**CCTV**”) on our premises during daytime hours and night-time hours, typically, 24 hours a day - 7 days per week. CCTV is used at external points on our premises (e.g. at front gates, in the carpark, etc.) and at certain internal points (e.g. front desk/reception area, corridors etc). In areas where CCTV is in operation, appropriate notices will be displayed. We use CCTV for security purposes; to protect premises and assets; to deter crime and anti-social behaviour; to assist in the investigation, detection, and prosecution of offences; to deter bullying and/or harassment; to maintain good order and ensure the Code of Behaviour is respected; to provide a safe environment for all staff and visitors; for verification purposes and for dispute-resolution, particularly in circumstances where there is a dispute as to facts and the recordings may be capable of resolving that dispute; for the taking and defence of litigation.
3. In appropriate circumstances, we also share CCTV images/recordings to An Garda Síochána (for the investigation, detection and prevention of offences) and when required to do so by law or Court order.
4. We do not transfer your personal data to a third country or international organisation.
5. We do not engage in automated decision making/profiling.
6. CCTV is generally held for 30 days. In certain circumstances, CCTV recordings may be held for longer, for example:
 - (a) Where a break-in or theft is recorded (in which case they will be held and passed to An Garda Síochána, and/or insurance companies and legal advisors).
 - (b) Where an injury/accident occurs (in which case CCTV may be retained and may subsequently be passed to our insurance company, its legal advisors, the Health & Safety Authority and other government agencies).
 - (c) When required to do so by law or Court order.These examples are not exhaustive, and there will be other situations where the CCTV is retained for longer than 30 days where there is a legal basis and/or we are legally required to do so.
7. You have the right to request access, rectification and/or erasure of personal data, restriction of processing, to object to processing/decision making as well as the right to data portability. You also have the right to make a complaint to the Data Protection Commission (DPC) through their website www.dataprotection.ie.
8. For queries or further information please contact security@crc.ie, CRC’s Data Protection Officer (DPO) dpo@crc.ie 01 854 2200 or dataprotection@netwatchsystem.com.